

Quality Requirements

1.0 General

This document dictates the quality requirements of products/services supplied under this purchase order.

2.0 Documentation Levels

The documentation level is a series of numbers indicating which documents are required for any single line item on a purchase order. The numbers indicate the following requirements:

1 - A certificate of conformance is required for this line item. Please provide a document or statement ensuring the conformance of this line item with the delivery.

2 - A material certification is required for this line item. Please provide a certificate, which clearly states the required material grade and applicable standards, with the delivery. If applicable, please highlight relevant sections or statements on the material certificate.

3 - An inspection report is required for this line item. Please provide a report compiling the results of the inspection carried out to verify the features of this item against the requirements. This report should include a direct link to the requirements in the form of a ballooned drawing and/or references to drawing zones. The report should be provided for a minimum of one sample per line item. The inspected item(s) should be identified upon delivery.

4 - A process certification is required for this line item. Please provide a certificate, which clearly states the process meets the required standards, with the delivery.

5 - There is one or more additional requirement regarding the documents for this line item. Please refer to the purchase order notes or the notes on the drawing applicable to this line item.

6 - The Supplier shall ensure that all operations or activities carried out by the Supplier or its sub-contractors in fulfilment of this Purchase Order comply at all times with current edition AQAP 2110 NATO Quality Assurance.

All requirements of this Contract may be subject to GQA. You will be notified of any Government Quality Assurance (GQA) activity to be performed.

No alternative will be accepted, unless prior Concession approval by PTMG.

Examples:

Documentation Level 2: A material certification is required per the description above.

Documentation Level 14: A certificate of conformance and process certification are required per the descriptions above.

Documentation Level 123: A certificate of conformance, material certification, and inspection report are required per the descriptions above.

Documentation Level 15: A certificate of conformance is required per the description above and an additional document is required per the purchase order or drawing (per the description above).

3.0 External Provider Requirements

EXTERNAL PROVIDER REQUIREMENT 01 PTMG requires that the External Provider shall maintain the proper identification and revision status specifications, drawings, process requirements, inspection/verification instructions and other relevant technical data.

EXTERNAL PROVIDER REQUIREMENT 02 PTMG requires a delivery note all deliveries.

EXTERNAL PROVIDER REQUIREMENT 03 PTMG requires that the External Provider shall comply with the current revision of applicable standards unless otherwise stated.

EXTERNAL PROVIDER REQUIREMENT 04 PTMG reserves the right of final approval of product and services, methods processes and equipment, and the final release of products and services.

EXTERNAL PROVIDER REQUIREMENT 05 PTMG requires that all special processes required by this purchase order must be performed by competent qualified personnel

EXTERNAL PROVIDER REQUIREMENT 06 PTMG reserves the right to identify the requirements for interaction with our external providers including.

1. The use of interactive documentation.
2. The use of email/Fax
3. Documented confirmation methods of all verbal interactions.

EXTERNAL PROVIDER REQUIREMENT 07 PTMG reserves the right to monitor our external provider's performance including.

1. Supplier Risk
2. Quality of product or service delivered.
3. On time delivery of product or service.

EXTERNAL PROVIDER REQUIREMENT 08 PTMG reserves the right to designate requirements for verification or validation activities that we or our customer, intend to perform at the external providers' premises

EXTERNAL PROVIDER REQUIREMENT 09 PTMG reserves the right to approve or specify any designs, tests, inspection plans, verifications, criteria for design and development required by PTMG from an external provider.

EXTERNAL PROVIDER REQUIREMENT 10 PTMG reserves the right to approve or specify any special requirements, critical items, or key characteristics.

EXTERNAL PROVIDER REQUIREMENT 11 PTMG reserves the right to approve or specify any test, inspection, and verification (including production process verification);

EXTERNAL PROVIDER REQUIREMENT 12 PTMG reserves the right to approve or specify the use of statistical techniques for product acceptance and related instructions for acceptance by PTMG;

EXTERNAL PROVIDER REQUIREMENT 13 PTMG reserves the right to require the need from External providers to:

1. Implement a Quality Management System and we reserve the right to review and approve the External Providers Quality Management System.

2. Require that the External Provider uses customer-designated or approved external providers, including process sources (e.g., special processes)
3. Require the External Provider to notify PTMG of nonconforming product or services immediately upon discovery, and obtain PTMG approval for nonconforming product disposition.
4. Wherever applicable PTMG reserves the right to require external providers to show evidence of processes to prevent the use of counterfeit parts.
5. The External Provider is required to: Notify PTMG of changes in product and/or process, changes of suppliers, and changes of manufacturing facility locations, PTMG reserves the right to approve such changes.
6. All External Providers are required to: Flow down to the supply chain the applicable requirements including customer requirements.
7. PTMG reserves the right to require External Providers to provide test specimens for design approval, inspection/verification, investigation, or auditing.
8. PTMG requires that all External Providers retain all records pertaining to the purchase orders for 40 years unless otherwise specified within contract/service agreement or applicable regulatory requirements. Where this requirement cannot be met or the external provider ceases operation, PTMG shall be provided with the opportunity to retain these records.

PTMG requires the disposition of such documents to be controlled in accordance with the requirements of applicable QMS's.

EXTERNAL PROVIDER REQUIREMENT 14 PTMG reserves the right of access by our representatives, our customers, and any regulatory authorities to the applicable areas of all facilities, at any level of the supply chain, involved in the order and to all applicable records.

EXTERNAL PROVIDER REQUIREMENT 15 PTMG reserves the right to require and request evidence of External Providers ensuring that their personal are aware of

- their contribution to product or service conformity
- their contribution to product safety
- the importance of ethical behaviour