



Quality Policy

Focusing on quality, communication, technical and production expertise, flexibility, timeliness and cost competitiveness, we will ensure that our customers' needs are clearly understood and met or exceeded at all stages of the process.

Polar Technology Management Group recognises that quality, health and safety and environmental management are all an integral part of our management function and view these as both primary responsibilities and key to good business practice.

We have implemented a management system that complies with the requirements of AS9100D and ISO 9001:2015.

We endeavour for continual improvement in all management activities, and our business will be conducted according to the following principles:

We will: -

- Comply with all applicable laws and regulations.
- Achieve our commitments for Quality, Cost, On-time Delivery and Responsiveness performance, by setting quantified quality objectives at relevant functions, levels and processes.
- Make the best use of our resources in all quality matters.
- Communicate our quality and performance objectives and performance throughout the company and to interested parties.
- Take due care to ensure that activities are safe for employees, sub-contractors and others who come into contact with our work.
- Work closely with customers and suppliers to maintain the highest quality standards.
- Implement, and control processes needed to assure product safety during the entire product life cycle, as appropriate to the organisation and the product.
- Operate a Just Culture to facilitate ethical behaviour by all employees and suppliers.
- Adopt a pro-active view on business decisions that may have quality impacts.
- Train our staff in the needs and responsibilities of Quality Management.
- Conduct all work to a high standard with technical and commercial integrity.
- Continually improve our management system, products and services.
- Protect our innovations plus intellectual property.
- Invest in our people, plant, equipment and working environment

Signed:

Scott Roberts
Chairman

Mike Dewhirst
Chairman